

Privacy Policy

IMPORTANT: READ CAREFULLY. This Privacy Policy explains how FORS33 ("we," "us," or "our") collects, uses, and protects your information when you access our websites, APIs, software products, and billing infrastructure.

By using FORS33 products or services, you consent to the data practices described in this policy.

1. Our Zero-Trust Data Philosophy FORS33 builds software designed for strict data sovereignty. Our diagnostic tools, cryptographic binaries, and attestation daemons operate entirely within your local environment or designated infrastructure.

- We do not collect, transmit, or store your raw files, proprietary datasets, source code, or internal database records.
- All cryptographic hashing and compliance scanning occurs locally on your hardware.

2. Information We Collect To provide our services, issue licenses, and manage billing, we collect the absolute minimum amount of operational data required.

- **Account and Billing Data:** When you purchase a subscription or register for access, we collect your email address and the name associated with your payment method. We do not process or store your raw credit card numbers; all financial transactions are handled securely by our third-party payment processor (Stripe).
- **Cryptographic License Data:** We store cryptographic identifiers (such as JSON Web Token IDs) and associated subscription expiration dates to validate your software access and prevent unauthorized distribution.
- **Telemetry and Usage Data:** Our software may transmit minimal, anonymous telemetry events to our servers. This is strictly limited to non-identifying operational metrics (e.g., event triggers like "scan_completed", operating system type, and timestamps) to measure software stability and feature usage.
- **Website Log Data:** When you visit the FORS33 website, our servers automatically record standard internet log data, including your IP address, browser type, and the pages you interact with.

3. How We Use Your Information We use the data we collect exclusively for the following operational purposes:

- To issue, verify, and revoke software license keys.
- To process subscription payments and prevent fraudulent transactions.
- To deliver critical administrative notices, security patches, and product updates.
- To provide customer support and troubleshoot technical issues.

4. Third-Party Data Processors We do not sell, rent, or trade your personal information to any third parties. We only share data with vetted infrastructure partners required to operate our business:

- **Stripe:** Used for secure payment processing and subscription management.
- **Mailchimp:** Used for delivering automated transaction receipts, license keys, and essential product communications.

5. Data Retention and Security We retain your account and billing information only for as long as your subscription is active or as needed to comply with our legal and tax obligations. We implement industry-standard encryption and security protocols to protect our license servers and databases from unauthorized access. However, no internet-based transmission is completely secure, and we cannot guarantee absolute security of your communications with our web infrastructure.

6. Your Rights and Choices Depending on your jurisdiction, you may have the right to request access to the personal data we hold about you, or to request its deletion.

- You may opt out of non-essential marketing communications at any time by clicking the unsubscribe link at the bottom of our emails.
- You may cancel your subscription and sever your billing relationship with us at any time via our customer portal.

7. Changes to This Policy We may update this Privacy Policy as our software ecosystem evolves. If we make material changes to how we handle your data, we will notify you via the email address associated with your account.

8. Contact Information If you have questions about this Privacy Policy or our zero-trust architecture, please contact us at support@fors33.com.