

L3dgr Terms of Service

Document ID: L3DGR-TOS-2.1

Version: 2.1

Effective date: May 24, 2026

Last updated: May 24, 2026

These Terms govern your purchase of L3dgr subscriptions and use of fors33.com portals and APIs that support L3dgr licensing.

Document hierarchy: Software installation and use are under the L3dgr End User License Agreement (L3DGR-EULA-2.1). Fors33 website and account portal use are under the Fors33 Terms of Service (FORS33-TOS-2.0). Privacy practices are in the L3dgr Privacy Policy (L3DGR-PRIVACY-2.0) and, for fors33.com account and billing portals, the Fors33 Privacy Policy (FORS33-PRIVACY-2.2).

1. Acceptance

By purchasing L3dgr, creating an account, or using L3dgr web portals, you agree to these Terms, the document hierarchy above, and the Fors33 Acceptable Use Policy (FORS33-AUP-2.0). If you act for an organization, you represent that you have authority to bind that organization.

2. Accounts and security

You are responsible for credentials, API keys, JWT license material, and operator seats. Notify Fors33 promptly of unauthorized use.

3. Subscriptions and purchase terms

3.1 Payment and billing processor

Payments are processed by Stripe (or another payment processor Fors33 designates). Fors33 does not store full payment card numbers on its servers. Applicable taxes, including sales tax or VAT, may be added at checkout where required by law. Published prices are exclusive of taxes unless stated otherwise on the checkout page or a signed order form.

3.2 Self-serve tiers and entitlements

Current self-serve tiers are described on fors33.com/l3dgr. Unless a signed order form states otherwise:

- L3dgr Pro: one operator seat; sealed volumes and .f33 sidecar generation; documented API key delivery; includes T3thr Pro (file and live connectors) for the same subscription term.
- L3dgr Lab: everything in Pro; up to four operator seats; multiseat workspace with registry history; account-backed billing; compliance-oriented exports; includes T3thr Pro bundled for each entitled seat.

- Institution and Enterprise (connected or air-gap): custom seat counts, terms, and support as set out in a signed Fors33 Subscription Order Form (FORS33-ORDER-FORM-2.0) or equivalent written agreement.

Feature lists on the website are summaries. If a conflict exists between marketing copy and these Terms or a signed order form, the signed order form controls for that customer; otherwise these Terms control for self-serve purchases.

3.3 Bundled T3thr Pro

L3dgr Pro and multiseat L3dgr subscriptions include T3thr Pro for the same billing period and entitled seats. T3thr software use remains under the T3thr EULA (T3THR-EULA-2.1). Standalone T3thr subscriptions are governed by the T3thr Terms of Service (T3THR-TOS-2.1).

3.4 Billing interval, auto-renewal, and cancellation

Subscriptions bill in advance on a recurring monthly or annual schedule unless otherwise stated at checkout or in an order form. Subscriptions renew automatically until you cancel. Cancel through the Stripe Customer Portal linked from fors33.com/account (Plans and Billing). Cancellation stops future charges; it does not refund amounts already paid except where required by law.

3.5 Free trials

If Fors33 or Stripe offers a trial period for a tier, the trial length and conversion to paid billing are shown at checkout or in the Stripe Customer Portal. When the trial ends, the subscription converts to paid billing at the then-current rate unless you cancel before the trial ends.

3.6 Non-refundable digital goods; chargebacks and abuse

Digital license and subscription sales are final except where required by law. Unauthorized chargebacks, payment fraud, or material violations of the Acceptable Use Policy may result in immediate suspension or revocation of licenses, workspace access, and prepaid amounts without refund.

3.7 License delivery and account linking

After successful payment, Fors33 delivers license material by email and through fors33.com (for example Key Delivery and the account portal). Licenses and subscriptions bind to the Google account email you use at fors33.com/account when it matches the email on the Stripe checkout. If those emails differ, use the checkout session recovery flow in Plans and Billing (session id starting with cs_) or contact keys@fors33.com. You are responsible for maintaining access to the Google account and email used at purchase.

3.8 Payment failure, cancellation, and grace period

If a subscription payment fails, or Stripe reports subscription cancellation or deletion, Fors33 may suspend or revoke associated licenses and workspace access without prior notice. When a subscription remains active and in good standing, license expiration may extend up to three calendar days beyond the current Stripe billing period end to allow renewal processing. This grace period does not apply when payment has failed or the subscription is canceled.

3.9 Price changes

Fors33 may change subscription prices. Fors33 will provide notice when practicable. Continued use or renewal after the effective date of new pricing constitutes acceptance. See also the Fors33 Terms of Service (FORS33-TOS-2.0).

3.10 Support and service levels

Self-serve Pro and Lab tiers do not include a published uptime SLA or response-time SLA unless explicitly stated on fors33.com at purchase. Custom SLAs, response targets, and enterprise support scope exist only in a signed Fors33 Subscription Order Form or other written agreement.

4. Workspace and multiseat obligations

4.1 Purchaser as Owner

For multiseat workspaces (Lab, Institution, Enterprise multiseat, and air-gap purchaser workspaces), the Stripe checkout purchaser is the workspace Owner. The Owner is responsible for invites, seat assignment, role selection, compliance with the Acceptable Use Policy, and ensuring invitees are authorized to access your organization's data.

4.2 Seat limits and roles

Each workspace tier has a maximum seat count (`max_seats`) shown in the account portal. Role rules include: one Owner per workspace; at most one assignable Admin designated by the Owner; unlimited Compliance Officer, Operator, and Auditor seats within the seat cap unless an order form states otherwise. Role and capacity details are enforced in the portal and may be updated in product documentation.

4.3 Seat policy limits

The portal may limit seat acceptances and reassignments per billing or policy period (for example, Lab and Institution tiers). Current limits are shown in the account portal. Fors33 may adjust limits with notice when practicable.

4.4 Seat removal cooldown

The Owner or Admin may not remove a member seat until twenty-four hours after that member accepted an invite or was provisioned, unless Fors33 support approves an exception.

4.5 Credentials and invitees

You may not share, resell, or publish license keys, JWT material, or operator seat credentials. Invited users must accept the L3dgr EULA when installing the software. The Owner ensures invitees are bound by applicable Fors33 terms.

4.6 Billing portal access

Only the workspace Owner may open the Stripe Customer Portal for multiseat workspace billing. Other roles may view subscription summary information in the portal without payment-method access.

5. Enterprise and custom orders

Institution air-gap, Enterprise, and other non-self-serve purchases require a signed Fors33 Subscription Order Form (FORS33-ORDER-FORM-2.0) or equivalent written agreement specifying legal entity, seat count, subscription or perpetual term, support scope, and any SLA. Custom SLAs exist only in signed order forms. Institution customers may opt out of Fors33 marketing publicity as described in the Fors33 Intellectual Property Notice (FORS33-IP-2.0).

6. Acceptable use

You may not attack Fors33 license infrastructure, scrape fors33.com without permission, commit payment fraud, or use L3dgr in violation of the Fors33 Acceptable Use Policy (FORS33-AUP-2.0), including export control representations in Section 6 of that policy.

7. Intellectual property

Fors33 owns the L3dgr brand and website content. These Terms do not transfer ownership of Fors33 intellectual property.

8. Modifications

Fors33 may update these Terms. Material reductions in rights will be communicated to the account email when practicable. Continued purchase or portal use after the effective date constitutes acceptance.

9. Limitation of liability

The web portals and billing infrastructure are provided "AS IS." Fors33 is not liable for indirect or consequential damages arising from portal use. Software liability is governed by the EULA.

10. Governing law

As stated in the Fors33 Terms of Service for Web Services or the EULA where applicable.

11. Contact

legal@fors33.com